



# **2020 Supplemental Fraud, Waste & Abuse and Compliance Training**

# Overview

- This Supplemental FWA Training is being provided in conjunction with the following CMS training presentations:
  - Combating Medicare Parts C and D Fraud, Waste, and Abuse Web-Based Training Course
  - Medicare Parts C and D General Compliance Training Web-Based Training Course
- This supplemental training is intended to provide you with the methods for reporting Compliance, Ethics, and Fraud Waste and Abuse violations (suspected or confirmed).
- You can report these violations to EMI directly, the State or Federal Government, or to the affected Health Plan(s).
- The methods for reporting to EMI, the State Government, and the affected Health Plan(s) are contained in the remaining slides.
  - The methods for reporting to the Federal Government are contained in the CMS training presentations.

# EMI Contact Information

## **Fraud, Waste & Abuse Hotline:**

866-321-5550 (Toll-Free)

You can also file an anonymous report, if you want.

## **Mail your report to:**

Special Investigative Unit (SIU)

Attn: Marjorie Henderson

2001 S. Andrews Avenue

Fort Lauderdale, Florida 33316

## **Fax your report to:**

(866) 276-3667

Attn: Marjorie Henderson

This is a dedicated Compliance line

## **Email your report:**

[SIU@healthsystemone.com](mailto:SIU@healthsystemone.com)

# Florida Blue Contact Information

## Special Investigations Unit:

800-678-8355 Toll-Free

## Email your report:

[specinvestunit@bcbsfl.com](mailto:specinvestunit@bcbsfl.com)

## Mail your report:

Florida Blue

Special Investigations Unit

P.O. Box 44193

Jacksonville, FL 32231-4193

# MMM of Florida Contact Information

Report ethical, compliance, fraud, waste and abuse violations in a confidential manner through:

## **Mail your report to:**

MMM of Florida  
Special Investigative Unit (SIU)  
5775 Blue Lagoon Drive, Suite 450  
Miami, FL 33126-2591

## **Online:**

<https://mmm-fl.ethicspoint.com>

## **Hotline:**

844-481-4937 (Toll-Free)

## **Compliance Officer:**

Angel Tirado  
Email: [Angel.Tirado@mmm-fl.com](mailto:Angel.Tirado@mmm-fl.com)  
Phone: (786) 620-9391

# State of Florida Contact Information

## **Provider Fraud:**

Office of Attorney General  
866-966-7226 (Toll-Free)

## **Member Fraud:**

FL Dept of Financial Services  
866-762-2237 (Toll-Free)

## **Medicaid Billing Fraud**

Office of Medicaid Program Integrity  
of the Inspector General:  
888-419-3456 (Toll-Free)