



Health Network One

2020 Supplemental Fraud, Waste & Abuse and Compliance Training

Overview

- This Supplemental FWA Training is being provided in conjunction with the following CMS training presentations:
 - Combating Medicare Parts C and D Fraud, Waste, and Abuse Web-Based Training Course
 - Medicare Parts C and D General Compliance Training Web-Based Training Course
- This supplemental training is intended to provide you with the methods for reporting Compliance, Ethics, and Fraud Waste and Abuse violations (suspected or confirmed).
- You can report these violations to HN1 directly, the State or Federal Government, or to the affected Health Plan(s).
- The methods for reporting to HN1, the State Government, and the affected Health Plan(s) are contained in the remaining slides.
 - The methods for reporting to the Federal Government are contained in the CMS training presentations.

HNI Contact Information

Fraud, Waste & Abuse Hotline:

866-321-5550 (Toll-Free)

You can also file an anonymous report, if you want.

Mail your report to:

Special Investigative Unit (SIU)

Attn: Marjorie Henderson

2001 S. Andrews Avenue

Fort Lauderdale, Florida 33316

Fax your report to:

(866) 276-3667

Attn: Marjorie Henderson

This is a dedicated Compliance line

Email your report:

SIU@healthsystemone.com

Amerigroup Contact Information

Corporate Investigations Dept:

800-600-4441 (Toll-Free)

Mail your report to:

Corporate Investigations Dept.
Amerigroup Community Care
4425 Corporation Lane
Virginia Beach, VA 23462

Web submission:

www.myamerigroup.com

Email report to:

corpinvest@amerigroup.com

CarePlus/Humana Contact Information

Special Investigations Referral Department:

800-614-4126 (Toll-Free)

Mail your report to:

Humana
Special Investigative Unit (SIU)
1100 Employers Blvd
Green Bay, WI 54344

Fax your report to:

Attention: Humana SIU
(920) 339-3673

Email your report:

SIUReferrals@Humana.com

Ethics Help Line:

877-5-THE-KEY (Toll-Free)
877-584-3539
www.ethicshelpline.com

Devoted Health Plan Contact Information

Compliance Hotline:

855-292-7485 (Toll-Free)

Email your report:

compliance@devoted.com

MMM of Florida Contact Information

Report ethical, compliance, fraud, waste and abuse violations in a confidential manner through:

Mail your report to:

MMM of Florida
Special Investigative Unit (SIU)
5775 Blue Lagoon Drive, Suite 450
Miami, FL 33126-2591

Online:

<https://mmm-fl.ethicspoint.com>

Hotline:

844-481-4937 (Toll-Free)

Compliance Officer:

Angel Tirado
Email: Angel.Tirado@mmm-fl.com
Phone: (786) 620-9391

Simply Healthcare Contact Information

Compliance & FWA Hotline:

866-847-8247 (Toll-Free)

Email your report to:

medicaresiu@anthem.com

Mail your report to:

9250 W. Flagler St.

Ste. 600

Miami, FL 33174-3460

State of Florida Contact Information

Provider Fraud:

Office of Attorney General
866-966-7226 (Toll-Free)

Member Fraud:

FL Dept of Financial Services
866-762-2237 (Toll-Free)

Medicaid Billing Fraud

Office of Medicaid Program Integrity
of the Inspector General:
888-419-3456 (Toll-Free)

WellCare Contact Information

WellCare FWA Hotline:

866-678-8355 (Toll-Free)