



Supplemental Fraud, Waste & Abuse and Compliance Training

2022FEB03_071412

Overview

- This Supplemental FWA Training is being provided in conjunction with the following CMS training presentations:
 - Combating Medicare Parts C and D Fraud, Waste, and Abuse Web-Based Training Course
 - Medicare Parts C and D General Compliance Training Web-Based Training Course
- This supplemental training is intended to provide you with the methods for reporting Compliance, Ethics, and Fraud Waste and Abuse violations (suspected or confirmed).
- You can report these violations to ATA-FL directly, the State or Federal Government, or to the affected Health Plan(s).
- The methods for reporting to ATA-FL, the State Government, and the affected Health Plan(s) are contained in the remaining slides.
 - The methods for reporting to the Federal Government are contained in the CMS training presentations.

ATA-FL Contact Information

Fraud, Waste & Abuse Hotline:

866-321-5550 (Toll-Free)

You can also file an anonymous report, if you want.

Mail your report to:

Special Investigative Unit (SIU)

Attn: Marjorie Henderson

2001 S. Andrews Avenue

Fort Lauderdale, Florida 33316

Fax your report to:

(866) 276-3667

Attn: Marjorie Henderson

This is a dedicated Compliance line

Email your report:

SIU@healthsystemone.com

Amerigroup Contact Information

Corporate Investigations Dept:

800-600-4441 Toll-Free

Toll-Free Fraud Hotline:

866-847-8247

Ethics & Compliance Helpline:

1-877-725-2702

Mail your report to:

Corporate Investigations Dept
Amerigroup Community Care
4425 Corporation Lane
Virginia Beach, VA 23462

Web submissions:

www.myamerigroup.com

Email Submissions:

medicaidfraudinvestigations@amerigroup.com

Community Care Plan Contact Information

Suspected instances of Fraud, Waste and Abuse can be reported through:

MHS Compliance Hotline:

954-265-5855
CCP.Compliance@ccpcares.org or
CCP.SIU@ccpcares.org

Anonymous reports to CCP:

855-843-1106 or
lighthouse-services.com/ccpcares

Compliance Officer

954-622-3489

Coventry/Aetna Contact Information

Ethics & Compliance Concerns

AlertLine:

888-891-8910 (Toll-Free)

Mail your report to:

Aetna Compliance Department
P.O. Box 370205
W. Hartford, CT 06137-0205

Web submission:

www.aetna.alterline.com

Humana Contact Information

Special Investigations Referral Department:

800-614-4126 (Toll-Free)

Ethics Help Line:

877-5-THE-KEY (Toll-Free)

877-584-3539

www.ethicshelpline.com

Mail your report to:

Humana

Special Investigative Unit (SIU)

1100 Employers Blvd

Green Bay, WI 54344

Fax your report to:

Attention: Humana SIU

(920) 339-3673

Email your report:

SIUReferrals@Humana.com

MMM of Florida Contact Information

Report ethical, compliance, fraud, waste and abuse violations in a confidential manner through:

Online:

<https://mmm-fl.ethicspoint.com>

Hotline:

844-481-4937 (Toll-Free)

Mail your report to:

MMM of Florida
Special Investigative Unit (SIU)
5775 Blue Lagoon Drive, Suite 450
Miami, FL 33126-2591

Compliance Officer:

Angel Tirado

Email: Angel.Tirado@mmm-fl.com

Phone: (786) 620-9391

Molina Healthcare Contact Information

Molina Healthcare AlertLine:

866-606-3889 (Toll-Free) or

Online submission:

<https://www.molinahealthcare.alertline.com>

State of Florida Contact Information

Medicaid Billing Fraud

Office of Medicaid Program Integrity
of the Inspector General:
888-419-3456 (Toll-Free)

Provider Fraud:

Office of Attorney General
866-966-7226 (Toll-Free)

Member Fraud:

FL Dept of Financial Services
866-762-2237 (Toll-Free)

Sunshine State Health Plan Contact Information

Compliance Department:

866-685-8664 (Toll-Free)

Mail your report to:

Sunshine Health
Compliance Department
1301 International Parkway
Suite 400
Sunrise, FL 33323

Email your report to:

ComplianceFL@centene.com

Call our Compliance Officer

866-796-0530 (Toll-Free)