

# 2024 SUPPLEMENTAL INFORMATION

# Overview

**This Supplemental FWA Training is being provided in conjunction with the following CMS training presentations:**

- Combating Medicare Parts C and D Fraud, Waste, and Abuse Web-Based Training Course.
- Medicare Parts C and D General Compliance Training Web-Based Training Course.

# Overview (Continued)

- This supplemental training is intended to provide you with the methods for reporting Compliance, Ethics, and Fraud Waste and Abuse violations (suspected or confirmed).
- You can report these violations to HN1 directly, the State or Federal Government, or to the affected Health Plan(s).
- The methods for reporting to HN1, the State Government, and the affected Health Plan(s) are contained in the remaining slides.
  - The methods for reporting to the Federal Government are contained in the CMS training presentations.

# Health Network One Contact Information

## **Fraud, Waste, and Abuse Hotline:**

(866)-321-5550 (Toll-Free). You can also file an anonymous report, if you want.

## **You can mail your report to:**

Marjorie Dorcely  
Special Investigative Unit (SIU)  
2001 S. Andrews Avenue, Fort Lauderdale, FL 33316

## **You can fax your report to:**

**Attention: Marjorie Dorcely**

(866)-276-3667 - *This is a dedicated Compliance line*

**E-Mail:** [SIU@healthsystemone.com](mailto:SIU@healthsystemone.com)

# CarePlus/Humana Contact Information

**Special Investigations Referral Department:** (800)-614-4126 (Toll-Free)

**Ethics Help Line:**

(877)-5-THE-KEY (Toll-Free)

(877)-584-3539

[www.ethicshelpline.com](http://www.ethicshelpline.com)

**You can mail your report to:**

Humana

Special Investigative Unit (SIU)

1100 Employers Blvd

Green Bay, WI 54344

**You can fax your report to:**

**Attention: Humana SIU**

(920)-339-3673

**E-Mail:** [SIUReferrals@Humana.com](mailto:SIUReferrals@Humana.com)

# Humana Contact Information

**Special Investigations Referral Department:** (800)-614-4126 (Toll-Free)

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# WellCare Contact Information

**WellCare FWA Hotline: (866)-685-8664 (Toll-Free)**

# Devoted Health Plan Contact Information

**Devoted Health Compliance Hotline:** (855)-292-7485 (Toll-Free)

**E-Mail:** [Compliance@devoted.com](mailto:Compliance@devoted.com)



# UHC - Preferred

**FWA Hotline: 1-844-359-7736**

# Doctors Health Care Plan Contact Information

**Compliance Hotline:** (833)-500-3427

**FWA Hotline:** (833)-342-7911

**E-Mail:** [Reportfraud@doctorshcp.com](mailto:Reportfraud@doctorshcp.com)

**You can mail your report to:**

Doctors HealthCare Plans, Inc.  
Attention: FWA Unit  
2020 Ponce de Leon Blvd., PH1  
Coral Gables, FL 33134

**You can fax your report to:** (786)-628-2600

# State of Florida Contact Information

**Medicaid Billing Fraud:**

Office of Medicaid Program Integrity of the Inspector General – (888)-419-3456 (Toll-Free)

**For Provider Fraud:** Office of Attorney General – (866)-966-7225 (Toll-Free)

**For Member Fraud:** FL Dept of Financial Services – (866)-762-2237 (Toll-Free)

