

2025 SUPPLEMENTAL INFORMATION

Overview

This Supplemental FWA Training is being provided in conjunction with the following CMS training presentations:

- Combating Medicare Parts C and D Fraud, Waste, and Abuse Web-Based Training Course.
- Medicare Parts C and D General Compliance Training Web-Based Training Course.

Overview (Continued)

- This supplemental training is intended to provide you with the methods for reporting Compliance, Ethics, and Fraud Waste and Abuse violations (suspected or confirmed).
- You can report these violations to EMI directly, the State or Federal Government, or to the affected Health Plan(s).
- The methods for reporting to EMI, the State Government, and the affected Health Plan(s) are contained in the remaining slides.
 - The methods for reporting to the Federal Government are contained in the CMS training presentations.

EMI Contact Information

Fraud, Waste, and Abuse Hotline:

(866)-321-5550 (Toll-Free). You can also file an anonymous report, if you want.

You can mail your report to:

Marjorie Dorcely
Special Investigative Unit (SIU)
2001 S. Andrews Avenue, Fort Lauderdale, FL 33316

You can fax your report to:

Attention: Marjorie Dorcely

(866)-276-3667 - *This is a dedicated Compliance line*

E-Mail: SIU@healthnetworkone.com

Florida Bue Contact Information

Special Investigations Unit:
(800)-678-8355 (Toll- Free)

You can mail your report to:
Florida Blue
Special Investigations Unit
P.O. Box 44193
Jacksonville, FL 32231-4193

E-Mail:
specinvestunit@bcbsfl.com

State of Florida Contact Information

Medicaid Billing Fraud Office of Medicaid Program Integrity of the Inspector General:
(888)-419-3456 (Toll-Free)

For Provider fraud: (866)-966-7226 (Toll-Free)

For Member fraud: (866)-762-2237 (Toll-Free)



EYE MANAGEMENT

A Health Network One Company