

2025 SUPPLEMENTAL INFORMATION

March 13, 2025

Overview

This Supplemental FWA Training is being provided in conjunction with the following CMS training presentations:

- Combating Medicare Parts C and D Fraud, Waste, and Abuse Web-Based Training Course.
- Medicare Parts C and D General Compliance Training Web-Based Training Course.

Overview (Continued)

- This supplemental training is intended to provide you with the methods for reporting Compliance, Ethics, and Fraud Waste and Abuse violations (suspected or confirmed).
- You can report these violations to HN1 directly, the State or Federal Government, or to the affected Health Plan(s).
- The methods for reporting to HN1, the State Government, and the affected Health Plan(s) are contained in the remaining slides.
 - The methods for reporting to the Federal Government are contained in the CMS training presentations.

Health Network One Contact Information

Fraud, Waste, and Abuse Hotline:

(866)-321-5550 (Toll-Free). You can also file an anonymous report, if you want.

You can mail your report to:

Marjorie Dorcely
Special Investigative Unit (SIU)
2001 S. Andrews Avenue, Fort Lauderdale, FL 33316

You can fax your report to:

Attention: Marjorie Dorcely

(866)-276-3667 - *This is a dedicated Compliance line*

E-Mail: SIU@healthnetworkone.com

CarePlus/Humana Contact Information

Special Investigations Referral Department: (800)-614-4126 (Toll-Free)

Ethics Help Line:

(877)-5-THE-KEY (Toll-Free)

(877)-584-3539

www.ethicshelpline.com

You can mail your report to:

Humana

Special Investigative Unit (SIU)

1100 Employers Blvd

Green Bay, WI 54344

You can fax your report to:

Attention: Humana SIU

(920)-339-3673

E-Mail: SIUReferrals@Humana.com

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WellCare Contact Information

WellCare FWA Hotline: (866)-685-8664 (Toll-Free)

Devoted Health Plan Contact Information

Devoted Health Compliance Hotline: (855)-292-7485 (Toll-Free)

E-Mail: Compliance@devoted.com

UHC - Preferred

FWA Hotline: 1-844-359-7736

Doctors Health Care Plan Contact Information

Compliance Hotline: (833)-500-3427

FWA Hotline: (833)-342-7911

E-Mail: Reportfraud@doctorshcp.com

You can mail your report to:

Doctors HealthCare Plans, Inc.
Attention: FWA Unit
2020 Ponce de Leon Blvd., PH1
Coral Gables, FL 33134

You can fax your report to: (786)-628-2600

State of Florida Contact Information

Medicaid Billing Fraud:

Office of Medicaid Program Integrity of the Inspector General – (888)-419-3456 (Toll-Free)

For Provider Fraud: Office of Attorney General – (866)-966-7225 (Toll-Free)

For Member Fraud: FL Dept of Financial Services – (866)-762-2237 (Toll-Free)

