

2025 SUPPLEMENTAL INFORMATION

March 13, 2025

Overview

This Supplemental FWA Training is being provided in conjunction with the following CMS training presentations:

- Combating Medicare Parts C and D Fraud, Waste, and Abuse Web-Based Training Course.
- Medicare Parts C and D General Compliance Training Web-Based Training Course.

Overview (Continued)

- This supplemental training is intended to provide you with the methods for reporting Compliance, Ethics, and Fraud Waste and Abuse violations (suspected or confirmed).
- You can report these violations to ATA-FL directly, the State or Federal Government, or to the affected Health Plan(s).
- The methods for reporting to ATA-FL, the State Government, and the affected Health Plan(s) are contained in the remaining slides.
 - The methods for reporting to the Federal Government are contained in the CMS training presentations.

TNFL Contact Information

Fraud, Waste, and Abuse Hotline:

(866)-321-5550 (Toll-Free). You can also file an anonymous report, if you want.

You can mail your report to:

Marjorie Dorcely
Special Investigative Unit (SIU)
2001 S. Andrews Avenue, Fort Lauderdale, FL 33316

You can fax your report to:

Attention: Marjorie Dorcely

(866)-276-3667 - *This is a dedicated Compliance line*

E-Mail: SIU@healthnetworkone.com

Coventry/Aetna Contact Information

Ethics & Compliance Concerns Alert Line: (888)-891-8910 (Toll-Free)

You can mail your report to:

Aetna
Compliance Department
P.O. Box 370205
W. Hartford, CT 06137-0205

You can submit via the web: www.aetna.alertline.com

Humana Contact Information

Special Investigations Referral Department: (800)-614-4126 (Toll-Free)

Ethics Help Line:

(877)-5-THE-KEY (Toll-Free)

(877)-584-3539

www.ethicshelpline.com

You can mail your report to:

Humana

Special Investigative Unit (SIU)

1100 Employers Blvd

Green Bay, WI 54344

You can fax your report to:

Attention: Humana SIU

(920)-339-3673

E-Mail: SIUReferrals@Humana.com

Sunshine State Health Plan Contact Information

Compliance Department: (866)-685-8664 (Toll-Free)

You can mail your report to:
Sunshine Health
Compliance Department
1301 International Parkway STE 400
Sunrise, FL 33323

You can also call: Sunshine Compliance Officer – (866)-796-0530 (Toll-Free)

E-Mail: ComplianceFL@centene.com

Simply Healthcare Contact Information

Simply Confidential Compliance & FWA Hotline: (866)-847-8247 (Toll-Free)

Mailing Address:

9250 W. Flagler St., STE 600
Miami, FL 33174-3460

E-Mail: Medicaresiu@anthem.com

Devoted Health Plan Contact Information

Devoted Health Compliance Hotline: (855)-292-7485 (Toll-Free)

E-Mail: Compliance@devoted.com

Molina Healthcare Contact Information

Devoted Health Compliance Hotline:

(866)-606-3889 (Toll-Free) or Complete a report online at

<https://www.molinahealthcare.alertline.com>

Community Care Plan Contact Information

Suspected instances of Fraud, Waste and Abuse can be reported through:

MHS Compliance Hotline – (954)-265-5855

E-Mail: CCP.Compliance@ccpcares.org or CCP.SIU@ccpcares.org

Compliance Officer: (954)-622-3489

For Anonymous reports to CCP: (855)-843-1106 or www.lighthouse-services.com/ccpcares

CarePlus/Humana Contact Information

Special Investigations Referral Department: (800)-614-4126 (Toll-Free)

Ethics Help Line:

(877)-5-THE-KEY (Toll-Free)

(877)-584-3539

www.ethicshelpline.com

You can mail your report to:

Humana

Special Investigative Unit (SIU)

1100 Employers Blvd

Green Bay, WI 54344

You can fax your report to:

Attention: Humana SIU

(920)-339-3673

E-Mail: SIUReferrals@Humana.com

SantaFe Healthcare Contact Information

Corporate Compliance Hotline: (877)-286-3889

Complete a report form online at:

<http://www.mycompliancereport.com/report.asp?fid=11&cid=sfhc&rpt=1>

Mailing Address:

SantaFe Healthcare Corporate (AvMed)
Compliance Program
P.O. Box 749
Gainesville, FL 32602-0749

You can also call for guidance: Compliance Officer – (844)-263-2376

State of Florida Contact Information

Medicaid Billing Fraud:

Office of Medicaid Program Integrity of the Inspector General – (888)-419-3456 (Toll-Free)

For Provider Fraud: Office of Attorney General – (866)-966-7225 (Toll-Free)

For Member Fraud: FL Dept of Financial Services – (866)-762-2237 (Toll-Free)

